



LIMITED PRODUCT WARRANTY

LIMITED WARRANTY –
SECURITY SAFES & ELECTRONIC PRODUCTS

Product Category	Duration of Warranty*
All Safes and Related Components (Excludes CashWizard)**	1 Year Parts and Labor
Factory-Installed Electronic Locks and Related Components	1 Year Parts and Labor
Electronic Lock Retrofit Kits and Related Components	1 Year Parts
Field Service Installations and Repairs	90 Days Labor
CashWizard™ Safes	1 Year Parts and 90 Days Labor

*Beginning from date of purchase. Proof of purchase necessary.

**Use of a residential safe in a commercial application will void the warranty.

We Offer Extended Warranties for Residential Safes¹ in the Following Product Categories

Product Category	Duration of Warranty*
BFX Gun Safe w/ Factory-Installed American Security Lock	5 Years Parts and Labor
U. L. Listed Fire Safes (BF, UL and FS)	Lifetime Free Replacement of Safe Due to Fire Damage
Super Brute Floor Safes	Lifetime Free Replacement of Safe Due to Forcible Entry
Gun Safes (55" and Taller)	Lifetime Free Replacement of Safe Due to Fire Damage or Forcible Entry

*Beginning from date of purchase. Proof of purchase necessary.

¹Qualifying safes must be installed in the original customer's residence.

Who May Enforce the Warranty:

This warranty is only enforceable by the original purchaser.

What Is Covered:

This warranty covers all defects in materials or workmanship. At our sole discretion, American Security will repair or replace products covered by this warranty. This warranty does not cover:

- (1) Damage, deterioration or malfunction resulting from:
 - a. Accident, negligence, misuse, abuse, improper installation, failure to perform normal maintenance or failure to follow instructions labeled on or provided in the safe.
 - b. Any damage from shipment.
 - c. Repair or attempted repair by anyone other than a pre-authorized American Security service dealer.
- (2) Any unit which has been altered or whose serial number has been defaced, modified or removed.
- (3) Any unit whose combination lock has been changed without factory authorization.
- (4) Normal wear, battery replacement or periodic maintenance.

How To Obtain Service:

All warranty service must have prior authorization from American Security. To obtain authorization, contact the American Security Service Department at 951-685-9680, ext. #1036. To begin the processing of your claim, please have the product description, serial number, description of problem and proof of purchase ready when you call.

Geographic Limitation:

This warranty only applies to American Security products located in the United States and Canada. For American Security products located outside the United States and Canada, the warranty covers only parts and not labor.

Exclusions of Damages:

American Security's liability for any defective products is limited to repair or replacement of the product. In no case shall American Security be held liable for damages caused by inconvenience, loss of use, damage/loss of contents, or any other damages, whether incidental, consequential or otherwise.

Effective for products shipped after April 1, 2019.

1/17/2024